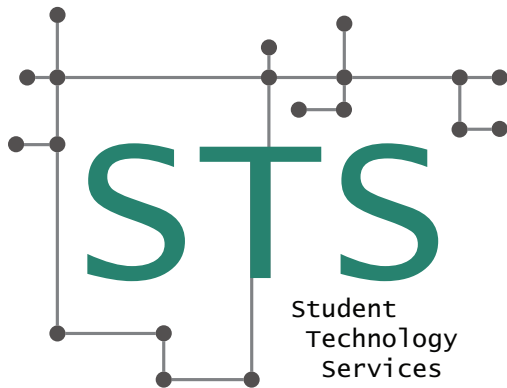


BITS & BYTES

MARCH
2014



The mission of Student Technology Services is to enhance the student experience by advocating for a technology-rich environment that is essential to the successful learning and enjoyable living of our students. Bits & Bytes is a monthly newsletter highlighting STS services and initiatives.

STUDENT TECHNOLOGY SERVICES TO PILOT STUDENT TECHNOLOGY TRAINING

This training, designed **FOR** students and delivered **BY** students, will be hosted in two locations on campus as follows:



Learn More About Windows 8/8.1

Saturday, March 1 | 2pm – 3pm
Olin Library ARC lab

Learn the differences between Windows 7 and Windows 8/8.1. You will receive a number of helpful tips and tricks for how to do things in the newest Windows operating environment.

Presenters: David Lopez and Evan Witt

Internet Security

Wednesday, March 5 | 5pm – 6pm
Gregg Technology Classroom

Understand preventative measures students can take against common software viruses and bugs. This class will also address toolbar management as well as laptop physical security. At the end of the class, the presenters will help students install useful protection programs on their laptops, so BYOL (bring your own laptop)!

Presenters: Derek Dai, Drake Lee and
Elise Oh

Google Docs

Thursday, March 6 | 4pm – 5pm
Gregg Technology Classroom

Google has provided users with the opportunity to collaborate across the internet and store data wirelessly through the cloud. Join us in learning more about how you can use Google Documents to collaborate, share, store, and simplify your life on the internet.

Presenters: Alex Ranney, Lawrence Chen and
Stephen Decker

Backups/Dropbox/Sharing Documents

Thursday, March 6 | 6:30 pm – 7:30 pm
Olin Library ARC lab

We will cover various cloud-based utilities, including Dropbox, Google Drive, and OneDrive. These can be used for online storage and/or collaboration. Topics covered will include setup as well as similarities and differences in functionality between these various services.

Presenters: Norman Luc, James Fitzbugh and
Ron Nwumeh

**STUDENTS:****Looking for a tech job on campus?**

Student Technology and Resource Services (STaRS), a program within STS, manages opportunities for students to be employed in a technology related job on campus. If you have an interest in technology and are looking for employment on campus, please visit stars.wustl.edu.

CAMPUS PARTNERS:**Looking to hire a student worker for a tech position?**

Since 2002, the STaRS Program has placed over 600 tech savvy WUSTL students in technology positions throughout the university.

To fill a student position in technology please contact:

**SHERRY HOLMES**

STS Programs Manager
314.935.3353
sholmes@wustl.edu

For more information and open positions visit:

stars.wustl.edu



Sara, winner of the first customer satisfaction survey contest

STS CUSTOMER SATISFACTION SURVEYS

This semester, when a request for technical assistance is recorded in the STS trouble ticket system (the way STS tracks service requests), once the problem is resolved, an email will be sent requesting our customers to take a brief, 5-question survey about their satisfaction with STS customer service. Each response is counted into a drawing for a gift card.

WINTER WARM UP 2014

For the 5th year in a row, every Wednesday morning in February students warmed up on their way to class with a hot cup of cocoa or tea inside Student Technology Services.



Hu, STS Student Tech Level II, was among the All-Stars featured at the event.

STaRS**MIX AND MINGLE**

The STaRS program hosted a networking event on for students and hiring departments in Lopata Gallery on February 21st. Henry

SPIN-IT² SPRING 2014 SPEAKER SERIES

The spring session of the SPIN-IT² program is in full swing. Eighteen IT professionals at the university from various departments have been selected to participate in this second year of the program.

The first installment of the SPIN-IT² speaker series takes place in Seigle Hall L006 on March 7th, starting at 8:30 AM. Edith Varley, President of the Varley Group Inc., will speak about "The Power of One: You | Make a Greater Individual Commitment Count."



"The most valuable renewable resource in the world is the Human Spirit."
Edith Varley