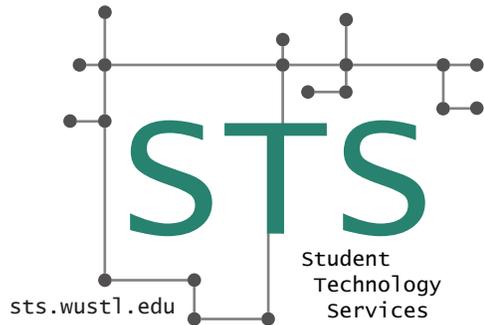


BITS & BYTES

December 2014



2014 The Year in Review

STS experiences many firsts in 2014

Student Technology Services pioneered several new initiatives and programs in 2014, ranging from the all-in-one WUSTL Mobile app, to the first ever technology pre-orientation program to be offered at Washington University in St. Louis to a new texting service to improve communication, customer service and more. They include:

STEER-IT: STS conducted its first pre-orientation program, “Student Techs Exploring Emerging Resources in Technology.” Geared toward incoming freshmen, STEER-IT allowed students to get better acquainted with WUSTL technologies, as well as local technology.

Text messaging: Students can now text their technology questions to STS. To use this system, just send a text message to 314-933-8324 (TECH).

Loaner laptop program: Students now have the option to check out a MacBook laptop to use while their own machine is serviced by STS.

Digital Expo: On Oct. 10, 2014 to coincide with Parent and Family Weekend, STS held its first expo, highlighting campus and corporate partner technologies.

South 40 wireless upgrade: Wireless Internet connectivity on the South 40 received a major update in the summer of 2014.

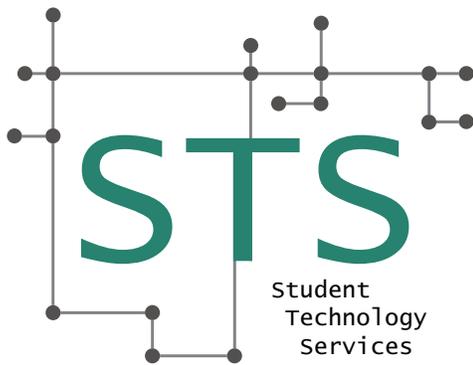
Gregg Conference Room: Student Technology Services is pleased to offer a new collaboration space, equipped with an Apple TV, large-screen television and white board. The space is open to students, faculty and staff. For availability and reservations please contact Oana Jackson at 935-7672.

WUSTL Mobile, the University’s nine-in-one mobile app, rolled out January 2014 and is available to download for both Apple and Android platforms.

New residential technology collaboration spaces for students have been built over the summer and are now available in the Liggett, Dardick, Danforth and Lopata computer labs.

New campus partnerships: The Student Technology and Resource Support program (STaRS) partnered up with the Law School, the Radiology department and the College of Arts & Sciences to place student workers in new technology positions.





STS CONGRATULATES GRADUATES

Three members of the Student Technology Services staff obtained their master's degrees in 2014, after their efforts to continue their post-graduate education were successful.

Most recently, STS Director **Barb Braun** earned her Executive



Barb Braun

Master of Business Administration degree on Friday, Dec. 12. She graduated as a member of Beta Gamma Sigma, the national business honor society.

In August 2014, STS Assistant



John Bailey

Director **John Bailey** earned his Master of Information Management. Bailey graduated with honors.

STS Programs Manager **Sherry Holmes**

was presented with her master's degree in Human Resource Management in May 2014. Holmes is a member of Alpha Sigma Lambda, the honor society for adult students.



Sherry Holmes



CLOCKWISE FROM TOP LEFT: Geoffrey Cheng, September Student Employee of the Month; **remodeled STS tech room** created a more efficient work environment and allowed for more tech bays for triaging student computer issues; **Jacob Pepe**, October Student Employee of the Month; **new and improved STS website** launched summer 2014 (sts.wustl.edu); and **Suyash Raj**, November's Student Employee of the Month.

New cloud storage and sharing option to launch January 2015

Work from anywhere, share with anyone and manage all of your content on any device with WUSTL Box.

Early next semester, Washington University in St. Louis will provide all content storage and collaboration management through Box.com. WUSTL Box — a university-provisioned content storage option — enables simple, secure storage, sharing and collaboration from any desktop, laptop or mobile device.

Box consolidates your content in a single location you can access from any Internet-connected device. The user-friendly platform supports creation, management and collaboration for documents written in most common desktop tools.



Login with your WUSTL key then quickly and easily upload and share presentations, notes and assignments with fellow students and faculty in a few clicks. Sync Box to your desktop or laptop to access your content when no Internet connection is available. Download the Box app to your smartphone or tablet to review, revise and comment on the go. Use Box Notes to create documents and collaborate in real-time, and manage permissions on documents and folders for added security. Box is a simple way to do more with less!

Visit box.wustl.edu to learn more and to stay tuned for more on WUSTL Box.