The mission of Student Technology Services is to enhance the student experience by advocating for a technology-rich environment that is essential to the successful learning and enjoyable living of our students. Bits & Bytes is a monthly newsletter highlighting STS services and initiatives.

STS SUPPORTS A VARIETY OF TECHNOLOGY INITIATIVES THROUGHOUT THE YEAR

NEW WUSTL MOBILE APP

WUSTL Mobile: now available for both iOS and Android mobile devices. The new WUSTL Mobile app brings together the best mobile applications from across campus into one easy-to-use app! From finding your way around campus to viewing your grades, WUSTL Mobile provides convenient on-the-go access to campus technology. This new app will replace some standalone mobile applications that have been provided in the past, as well as provide exciting new functionality going forward.

Modules include: Circulator, Courses, Dining, Directory, Libraries, Maps, Newsroom, Tech Help, and WebSTAC.

If you have already downloaded these apps individually, we recommend that you remove them, and download the new WUSTL Mobile app as the older, individual versions will no longer be updated.

STEER-IT 2014 Pre-Orientation Approval Received

This summer, STS will host STEER-IT (Student Techs Exploring Emerging Resources In Technology), its very first Pre-Orientation session. STEER-IT is a fast-paced, hands-on, interactive program geared toward incoming students that have a genuine interest in technology.

STEER-IT members will:

✓ Tear down and rebuild a desktop computer
✓ Interact with campus and community Information Technology leaders
✓ Receive experienced mentoring
✓ Work with servers and network architecture in a state-of-the-art, dynamic lab environment
✓ Form friendships and bonds with fellow techies
✓ Get exposure to the diverse careers offered in technology

For more information go to: sts.wustl.edu/steer-it
STS STUDENT PROMOTIONS

ABIGAIL KERTZMAN - STS Student Manager

CLEMENT KOH - STS Student Assistant Manager

GUS PRICE - Lead Student Technology Coordinator

STaRS WELCOMES NEW STUDENT ADDITIONS

Pradosh Kharel - Web Content Developer (UAC)

Bill Wei - Media Services

Danielle Zhou - Media Services

Paul Scheid - STS Level I Tech

Steven Wenzel - STS Level I Tech

Jillian Rose - STS Level I Tech

Fan Zhang - Student Technical Assistant

Print From Email: simply email your document to print@wustl.edu!

This new functionality is designed to allow students to print from smartphones and tablets, devices that may not be able to otherwise use the PaperCut printing system. Within 60 seconds, the emailed document(s), along with the email itself, will be translated into print jobs and sent into the PaperCut printing system. For more information visit: stac.wustl.edu.

OPEN POSITIONS

If you have an interest in the technology projects and initiatives that impact students on campus, then think about applying to be a member of STAC (Student Technology Advisory Committee). Students meet weekly as a team, and then monthly with University Administrators to work together to move student technology needs forward.

Students interested in joining STAC or finding out more about the organization are encouraged to visit stac.wustl.edu.

Electronic Interdivision Transfers Now Available

Beginning this semester, when you transfer from one school to another, your “paperwork” process will be done electronically. No longer will students need to manage paper forms and the handling of those forms – it will all be done electronically!

STS Customer Satisfaction Surveys Being Sent

This semester, if you have requested technical assistance that was recorded in the STS trouble ticket system (the way STS tracks your service request), when your problem is resolved, an email will be sent asking you to take a brief, 5-question survey about your satisfaction with STS customer service. Each response gives you into a chance to win a gift card. We value your feedback and hope that you take the time to let us know how we are doing!

STS Customer Satisfaction Surveys Being Sent

Electronic Interdivision Transfers Now Available

STS Student Promotions

Looking for a Technology Job on Campus?

Student Technology and Resource Services (STaRS), a program within STS, manages opportunities for students to be employed in a technology related job on campus. If you have an interest in technology and are looking for employment on campus, please visit stars.wustl.edu.