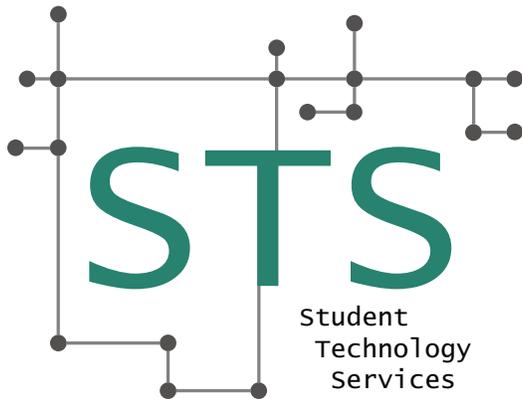


# BITS & BYTES

September 2014



The mission of Student Technology Services is to advocate for and deliver ubiquitous student technology services through excellent customer service, education and collaboration with students, faculty and staff of Washington University in St. Louis.

STS supports a variety of technology initiatives throughout the year

## Students, parents and staff invited to first Digital Expo

Student Technology Services will hold its inaugural Digital Expo on Friday, Oct. 10, from 4 p.m. to 8 p.m. in College Hall on the South 40.

Set to coincide with Parents and Family Weekend, the Expo will allow students, their parents and WU staff the opportunity to experience the far-reaching technologies and services offered on and off campus.

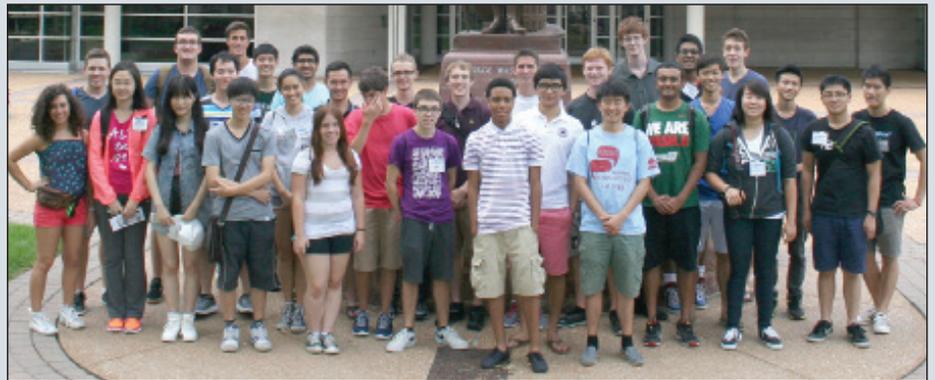
"We are very excited to host our first Digital Expo," said Sherry Holmes, Program Manager for STS. "We really hope that students and their parents will take advantage of this event to not only to learn and interact with available technologies, but to gain exposure to emerging technologies as well."

Departments from Danforth and Medical School campuses will exhibit and demonstrate distinctive technologies. National and local vendors have also agreed to participate in the Digital Expo to demonstrate and feature new products and services.

Demonstrations will highlight gaming design, digital entertainment and social networking, education and outreach videos, data visualization software, emerging hardware and peripherals and interactive technology exhibits.

Scheduled participants include EMC2, Lenovo, Pixel Press, vmware, Photosynthetic Antenna Research Center (PARC), Bonfyre, WUSTL Geographic Information Systems (GIS), WUSTL IS&T, WUSTL School of Medicine CIT Services and Division of Emergency Medicine and Olin Library.

## First tech pre-orientation program a success for STS



Nine incoming freshmen, shown with their STS student tech mentors after a tour of technology available at Olin Library, participated in STEER-IT, a fast-paced pre-orientation program designed to foster students' interest in technology and explore all that Washington University has to offer.

A co-hort of Washington University in St. Louis freshmen took part in the STS STEER-IT pre-orientation program in August.

STEER-IT, Student Techs Exploring Emerging Resources in Technology, is an interactive program that exposes incoming students to technology careers, training, demonstrations, server and network architecture, as well as fellow students who love the digital age.

Nine incoming freshmen, guided by STS student mentors, had a rigorous schedule from August 17 to August 20. Students took field trips to the the var-

ious WUSTL campuses, the St. Louis Science Center, Coolfire Studios and Cortex Technology Park.

Fun events included a tech hunt for archaic technology and a desktop tear-down/rebuild competition. The program also included visits to St. Louis landmarks, such as Fitz's Root Beer and the Science Center, as well a luncheon with WU IT leadership, with special guest John Gohsman, WUSTL Chief Information Officer.

For more information about STEER-IT, visit [sts.wustl.edu/steer-it/](http://sts.wustl.edu/steer-it/)

Conference demonstrates new learning techniques

## Online Learning Conference 2014

Two STS staff members, Program Manager Sherry Holmes and Communications Specialist and Technical Trainer Oana Jackson, attended a three-day Online Learning Conference in Chicago in September and obtained Training magazine's program certificates.



Sherry Holmes

STS already uses on-line learning for student tech training modules. Moving forward, STS plans on expanding its online learnign presence to include "how to" tutorials for the student population.

The conference focused on developing skill-building content with a focus on digital story-telling techniques for online learning programs. It also included eLearning, virtual classrooms, simulations, instructional design and development techniques.



Oana Jackson

Highlights of the conference included presentations from Pixar and New York Times veterans, best selling authors and other online learning pioneers.

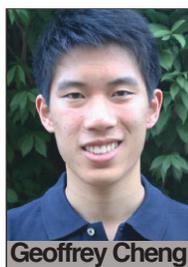
STS STUDENT EMPLOYEE OF THE MONTH:

## Geoffrey Cheng

Student Technology Services was pleased to present Geoffrey Cheng with its Student Employee of the Month award for September 2014.

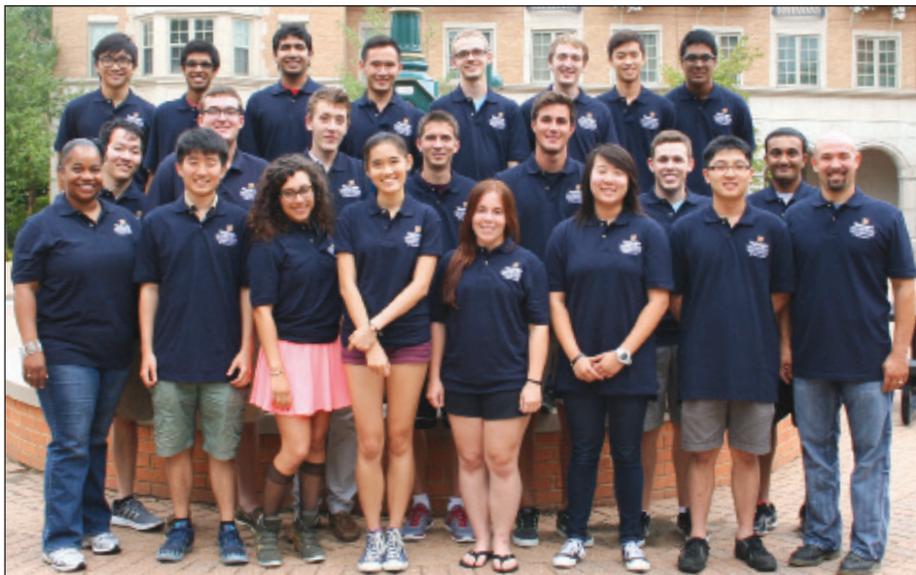
Cheng, the STC for Park/Mudd, is a biology major who hails from Appleton, Wis. He plays the drums and ultimate frisbee, and is known to be partial to mint chocolate chip ice cream.

Cheng's tech strong-suits include Python and Java and Apple products.



Geoffrey Cheng

# Student staffers gear up for new school year



STS welcomes veteran and new members to the student technician and technology coordinator staff. **From top left:** Justin Ho, Paras Vora, Suyash Raj, Lawrence Chen, Evan Witt, James Fitzhugh, Drake Lee, Vish Reddy. **Second row, from the left:** Clement Koh, Mason Hall, Stephen Decker, Jacob Pepe, Paul Scheid, Alex Ranney, Mukund Murari. **Bottom row, from the left:** Sherry Holmes - *Programs Manager*, Chad Chai, Alex Berger, Chelsea Lin, Jillian Rose, Caroline Hsiao, Leighton Wan, Chris Huels - *Manager, Technical Services and Support*.

Student Technology Coordinators (STCs) and student technicians are ready for another great year at STS.

The STCs, who work out of their respective residence halls to help fellow students onsite with their technology needs and issues, have a number of great programs planned for the fall.

The STCs have surveyed residents and implemented many of their suggestions, and their residential college director's suggestions when selecting topics for their residential college programming. This fall, their programs will focus on helping residents learn new skills and simple troubleshooting methods for their technology.

Also this spring semester, Tech Tuesdays at the DUC will allow STCs and STS technicians to give technology-centered demonstrations to students and staff. The Tech Tuesdays demos will include helpful

tips like iOS shortcuts and Excel best practices.

## STC Fall 2014 Programming

- WUSTL WiFi, an overview and Q&A - Chelsea Lin, WGE STC
- Basic troubleshooting - Chad Chai, RuSoFo STC
- Entrepreneurship in technology and available software/tech services at WUSTL - Geoffrey Cheng, Park/Mudd STC
- Tech Q&A - Vishruth Reddy, JKL STC
- Digital photography for mobile devices - Leighton Wan, Brookings STC
- Mac, PC, or neither - Evan Witt, Village/Lopata STC
- FAQ session - Drake Lee, Wayman Crow STC
- Autodesk Pixlr - Mason Hall, Eliot House STC
- Excel tutorial - Carolyn Hsiao, Lee/Beau STC